

Ascension St. Vincent

Cardiovascular Care Program

Overview and Frequently Asked Questions



What is the Ascension St. Vincent Cardiovascular Care Program?

The Ascension St. Vincent Cardiovascular Care Program is a high-quality specialty care program offered through your employer at no cost to you as part of your health benefit plan.

When it comes to your heart, think cardiovascular care at the Ascension St. Vincent Heart Center. Testing, surgeries and procedures performed at the Ascension St. Vincent Heart Center in Carmel, Indiana are all included and your deductible and coinsurance costs are waived for eligible care provided through this program. In addition, your employer may provide an incentive payment to fund any additional out of pocket costs you may incur.

What services are included through the Cardiovascular Care Program?

Ascension St. Vincent Heart Center provides a wide range of cardiovascular services, from advanced cardiac imaging, including computed tomography (CT) and magnetic resonance imaging (MRI), to emergency heart services and complex surgical care through the use of our state-of-the-art catheterization labs and operating rooms. You have access to this range of services through the Cardiovascular Care Program. Testing, surgeries, and procedures performed at the Ascension St. Vincent Heart Center and Ascension St. Vincent Cardiologist offices are all included.

What is not included in the program?

Testing done at a facility or office other than the Ascension St. Vincent Heart Center or Ascension St. Vincent Cardiology offices are also not included. Services at other Ascension hospitals, such as in Fishers, Indianapolis, Evansville or other locations are not included. Generally, only services performed at the Heart Center or in Ascension St. Vincent Cardiology offices are covered under this program.

Why should I participate in the Cardiovascular Care Program?

By receiving care at Ascension St. Vincent Heart Center you can expect decreased time in the hospital, a quicker recovery and an excellent outcome post surgery. It doesn't stop there, as our teams are heavily involved in post-surgical care to ensure that your quality of life is restored and all cardiac care needs are addressed. Your engagement in this heart care program with Ascension St. Vincent means you have lower costs for the high-quality care you want for yourself and your family.



Do I have to use this program or can I continue to go to my local hospital or cardiologist?

This is not a mandatory program. Because of the high quality and excellent outcomes achieved by the Heart Center, your employer is recommending that you participate in this program. You will experience world class service and receive the highest quality cardiovascular care available in Indiana. Participating in this program saves you deductible and copay or coinsurance costs. It also may provide you with an additional incentive payment for coming to the Heart Center rather than going elsewhere. But you always have the choice to use this program or seek care elsewhere through your primary health benefits.

What if I already have a cardiologist?

Your current cardiologist is able to work with our team at the Heart Center to refer you for your testing, procedures and surgeries, but their services are not included in this program and your normal deductibles and costs will apply. Explain your incentivized benefits program to the provider and if you require outpatient or inpatient services, ask to be referred to the Ascension St. Vincent Heart Center. We will collaborate with your current provider to determine the best steps for you and ensure that you receive the best care possible.

Do I need a referral from my primary care provider, or can I just call and ask for an appointment with an Ascension St. Vincent cardiologist?

You do not need a referral to establish care with an Ascension St. Vincent specialist. However, discussing your care needs with your primary care provider through your employee wellness clinic or physician's office is always a good idea. Also, if you have an onsite or near site employee wellness clinic, the team there can assist you with connecting to an Ascension St. Vincent Cardiologist and the Heart Center.

What if I am having symptoms of a cardiovascular emergency?

If you are experiencing a life-threatening emergency, go directly to the closest ER or dial 911. Signs or symptoms of an acute emergency may include shortness of breath, chest pain, open fracture, fainting, severe bleeding, head injury or other major trauma, one-sided weakness or numbness, loss of consciousness or fainting, severe abdominal pain, or bites or stings.



How much will services in this program cost me?

Your employer offers you and your family direct access to Ascension St. Vincent Heart Center with no cost. All of your deductible and coinsurance costs are waived for care eligible to be provided through this program. Additionally, an incentive payment may be available for participation in this program when you need services. Reach out to your _____ for specific information on available incentives.

What steps do I need to take to start the process?

Access to high quality care that is affordable and easy to access through this program. Based on a referral from your employee health clinic or primary care provider, or following diagnosis of a heart condition in an urgent or emergency care setting, simply call 855-782-0946 to schedule a consultation with an Ascension Cardiovascular Specialist. Tell the scheduling team that you are part of the Cardiovascular Care Program, and provide the information on the card provided by your employee health clinic or benefits team. The specialist will accept your Ascension Cardiovascular Care Program ID Card and facilitate access to the benefits provided to you by your employer.

To access services, follow these steps:

Step one - Call **855-782-0946** to schedule an appointment with an Ascension St. Vincent cardiologist, identifying yourself as a member of the Cardiovascular Care Program through your healthplan. You will be connected to the office of your choice for direct scheduling with the appropriate doctor.

Step two - Complete your consultation with the Ascension St. Vincent doctor for guidance on your recommended care plan. The doctor's office will help you schedule your services at the Heart Center, which are provided at no cost to you through this program.

Step three - The Ascension St. Vincent Heart Center team will work with you on all scheduling, education and preparation for your upcoming procedure or surgical event. It's always a good idea to remind them to verify that your services will be fully covered under the Cardiovascular Care Program.

Step four - Complete recommended testing, imaging, or other required evaluations prior to your procedure or surgery at Ascension St. Vincent Heart Care Center, to be followed by scheduling of any recommended procedure or surgical event.



Where is the Ascension St. Vincent Heart Center located?

The Heart Center is centrally located just north of Indianapolis in Carmel, Indiana, with easy access from I-465, just off of US 31 and 106th Street. Our address is:

10580 N Meridian St.
Carmel, IN 46290



For scheduling,
Please call **855-782-0946**



To learn more, scan the QR code or visit
getascensioncare.com/employer-wellness/ind-cardiovascular-care-program



If you are experiencing chest pain, especially in combination with jaw or arm pain, lightheadedness, nausea, vomiting or difficulty breathing, you might be having a heart attack. Call 911 or go to the nearest emergency room right away.



Heart Center
Proud of our Physician Owners

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